Minutes of the Clover City Practice PPG Meeting

held on

Monday 12th October 2026 – 1:00 pm

Present:	
Nicola Clethro (NC)	Support Manager – City
Patient – YZ	

Apologies:	

	ITEM	Action
1.	**Welcome and Introductions**	
	Nicola opened the meeting and welcomed everyone. NP described the purpose of the PPG meeting.	
2.	**Staff Leavers/Starters**	
	Updates were provided. One doctor is now on maternity leave. One doctor has left the practice. Two new receptionists have started. We are recruiting for two other receptionists also. We have a new physiotherapist starting soon and will work on Thursdays.	
3.	**Anima**	
	Explained the process and opening times.	
4.	**New Premises**	
	Explained no further update yet.	TBC
5.	**ARRS Roles**	
	Recapped what the pharmacists can do.	
7.	**AOB**	
	YZ asked another question regarding Anima, which was answered.	
8.	**Date of Next Meeting**	
	To be confirmed.	