

○ The Clover Group Practice Minutes of the Clover City Practice held on Tuesday 23rd January 2024 – 1:00 pm

Present:	
Nicola Pryor (NP)	Support Manager – City
Patient – YZ	

Apologies:

	ITEM	Action
1.	Welcome and Introductions	
	Nicola opened the meeting and welcomed everyone.	
	NP described the purpose of the PPG meeting.	
2.	Staff Leavers/Starters	
	Dr Clare Boultby days of working. Dr Isobel Lovell going on maternity leave. Dr Isabel Rowe returning from maternity leave.	
	Grace & Rosa new receptionists	
3.	Anima	
	Explained how this will work and we go live on 31st January and patients will receive a text to register.	
4.	New Premises	
	Explained that we may be moving new premises, but this is not finalised fully yet.	
5.	ARRS Roles	
	Physiotherapist – rather than being put in with GP appointment patients are referred direct to the physio – Manasi Peters	
	Pharmacists – to deal with medication reviews & minor illnesses - Lorenzo.	



7.	AOB	
	No AOB YZ had no questions. We used interpreter.	
8.	Date of Next Meeting	
	TBC	