

PCS City Practice Patient Participation Group Meeting Minutes

24th January at 1pm to 2pm – City Practice

As no patients attended the meeting, this document provides a record of the items which were due to be discussed.

Item	Standing Item	Specific Issue	Lead	Time allotted
1	Matters arising	<p>One action from the previous meeting.</p> <p>Action: Nicola will share the feedback with senior management and confirm if the safety netting information is still required.</p> <p>The issue was discussed within the group, and it was decided to keep the safety netting information in the message. It is a few seconds and is still useful for some patients. KH has also telephoned the patient directly to talk it through.</p> <p>Action marked as complete.</p>	Nicola Pryor	
2	Practice Update	<p>Staffing</p> <p>We would like to welcome new receptionist (FC) working Mon, Tues, Wed & Fri. We are looking to recruit one more receptionist to complete our reception team.</p> <p>Dr Rowe Lead GP at City Practice will be starting maternity leave 6th March. We have another GP that will be stepping up into the Lead position in the interim.</p> <p>Other Services</p> <p>Enhanced Access appointments are available at the hub which is located in Darnall. They are provided in the evenings and at weekends. Appointments are available for GP, Nurse and Health Care Assistant.</p> <p>ANP (Advanced Nurse Practitioner) These clinics are available at several locations in the city including Middlewood and Darnall. A reminder that ANPs can help with Acute Chest Infection, Asthma, COPD, Conjunctivitis, Eye Infections/Allergies, UTI Infections, Earache and Swollen Glands for example. They are also independent prescribers so able to prescribe certain medications if required.</p> <p>IAPT (Adult Improving Access to Psychological Therapies Programme) are in the practice several days a week now. They offer one to one sessions and receive referrals directly from the Doctor. Patients are also able to self-refer for some of the IAPT services see https://www.shsc.nhs.uk/services for full details.</p>		

3	Online services	Patients can use online services to access medical records and order repeat prescriptions.		
4	Items Raised by Patients	No patients attended the meeting.		
5	AOB	No patients attended the meeting.		
Date of Next Meeting: Tuesday 18 th April 2023 – 1.00 p.m – 2.00 p.m.				